

is possible.



**Empowering individuals
to enhance their quality
of life and reach their
optimum potential**



2023

ANNUAL REPORT

Table of Contents

3. MESSAGE FROM THE CEO

Read about highlights and achievements in fiscal year 2023.

4. MEET THE BOARD OF DIRECTORS

See names and photos of each member of the board.

5. OUR MISSION

Learn about FQHCs and how we strive to benefit our communities.

6. COMMUNITY IMPACT

View key metrics including revenue and patients served.

8. LOCATIONS

Discover where Horizon's services are offered across the state.

OUR STORY

Horizon Health and Wellness has been serving underserved communities for over 40 years. Horizon's origins began in the late 1970s as the Behavioral Health Agency of Central Arizona. Horizon adopted the name Horizon Human Services in 2000. Diverse patient needs helped the organization gain awareness of the need to provide integrated healthcare services. So, in 2015, Horizon Human Services merged with Mountain Health and Wellness and became Horizon Health and Wellness, as it is known today.

Horizon Health and Wellness is a non-profit 501(c)(3) integrated health care agency licensed by the State of Arizona to provide an extensive array of services, including primary care, behavioral health care, services for the intellectually and developmentally disabled, recovery homes, medication-assisted treatment (MAT), and mobile crisis intervention services in central and southern Arizona.





Laura Larson-Huffaker
Chief Executive Officer

Fiscal Year 2023 has been an exciting year for Horizon Health and Wellness. We provided services to more patients than ever before. We expanded our crisis program to include two-person mobile teams throughout Pinal County, as well as crisis outreach staff and youth engagement specialists based in the schools. We integrated our two pediatric clinics, which means we are now providing both primary care and behavioral health services to fully support the children and families in North Phoenix and Chandler. We sold our hospital facility in Florence and relocated the Florence outpatient clinic to a much better, more accessible location for the community of Florence. We transitioned our Yuma Observation and Inpatient Program to another organization so we could streamline our operations and focus on growing and improving the integrated outpatient services we provide to the people in Yuma.

Internally, there were changes in leadership, and we welcomed three new chief officers to our team, all of whom were internal promotions. Dr. Antonio Carr was selected as our Chief Medical Officer, Maria Johnson is our new Chief Crisis Officer, and Jessica Colvin is our new Chief Quality Management Officer. All three are highly skilled and have a vast amount of experience and expertise that they bring to our team. As the nation

struggled with workforce shortages, we were not immune, so we created a recruitment team which worked diligently to fill our vacant positions. They were able to realize a 41% decrease in vacant positions as we brought many new skilled employees into the organization.

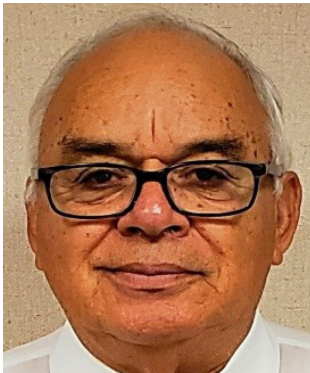
Horizon Health and Wellness continues to be a vital, visible, and active presence in our communities, at community events, stakeholder meetings, and collaborating committees throughout the state. Our Earth Day event in Apache Junction attracted thousands of community members and showcased our community garden, community resources, and Horizon's services. Our staff have been called upon to provide trainings in numerous settings to educate various community collaborators about the health and safety issues facing people today and resources that exist in various communities to address these challenges. It has been heartwarming to see Horizon Health and Wellness recognized for our expertise in behavioral health, crisis, and rural healthcare.

As we look forward to Fiscal Year 2024, I want to extend my heartfelt thanks to our board of directors for their invaluable support. I also want to express my sincere appreciation to Horizon's dedicated employees whose unwavering commitment to helping others has been the cornerstone of our success. Their tireless efforts have made our successes possible, and I am deeply grateful for our staff and the positive impact we have been able to make on the lives of the people we serve. We are excited to build on our achievements and look forward to the new year.

Meet the

Board of Directors

Our diverse Board of Directors is comprised of community leaders, professionals, patients, and independent voices. Together, they are unwavering in their commitment to driving Horizon forward, creating a profound and lasting impact on our communities.



Michael Morales
President



Robert Huddleston
President-Elect



Tim Mechlinski
Secretary



Brent Billingsley
Treasurer



Miguel Arciniega
Member



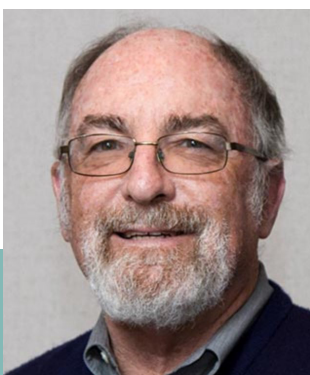
Mike Farber
Member



Quindia Palmer
Member



Himanshu Patel
Member



William Pearlman
Member



Chief Michael Pooley
Member

The logo for the Health Resources & Services Administration (HRSA), featuring the acronym "HRSA" in large blue letters above the full name "Health Resources & Services Administration" in smaller red letters.

**FEDERALLY QUALIFIED
HEALTHCARE CENTER
(FQHC)**

Our Mission



Our mission:

Promote health and wellness by engaging, educating, and empowering the communities we serve.

Our patient-centered approach ensures that individuals receive holistic and culturally competent care, addressing physical and social determinants of health.

The impact of FQHCs extends beyond medical treatment, promoting health education, disease prevention, community outreach, fostering healthier behaviors and empowering individuals to take charge of their well-being.

As an FQHC, Horizon's mission remains steadfast, ensuring that no one is left behind on the path to a healthier and brighter future.



Horizon is committed to serving all patients, at all levels of wellness: No matter who you are, or where you are, we will meet you there.



**JOINT COMMISSION
ACCREDITED**

Community Impact



At Horizon Health and Wellness, we are dedicated to transforming the lives of underserved and rural populations by providing innovative, high-quality healthcare services.

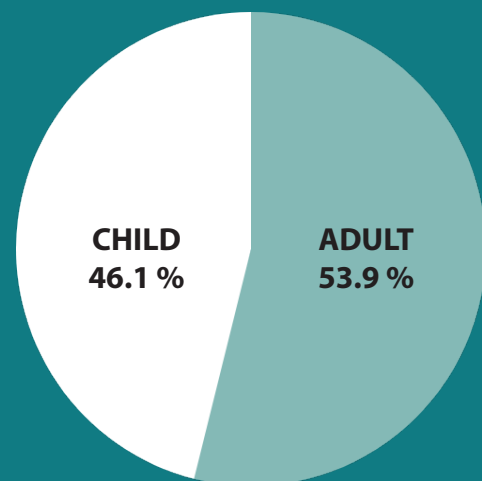
We offer comprehensive physical and behavioral health care, addiction treatment, and social services to those who need it most. Our commitment to inclusivity ensures that we serve all people, regardless of their level of health or ability to pay.

In the fiscal year ending 2023, Horizon Health and Wellness generated a total revenue of \$47,660,000. Our revenue distribution reflects our diverse portfolio and the range of services we provide:

- Behavioral Health: \$23,500,000 (49.3%)**
- Crisis Intervention: \$7,534,000 (15.8%)**
- Primary Care: \$5,773,000 (12.1%)**
- Habilitation Services: \$5,013,000 (10.5%)**
- Other Services: \$5,840,000 (12.3%)**

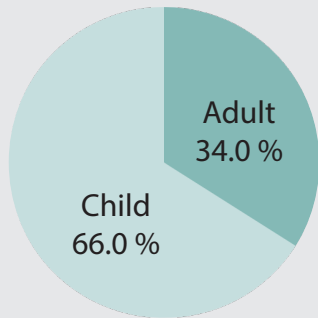
TOTAL PATIENTS SERVED:

22,090

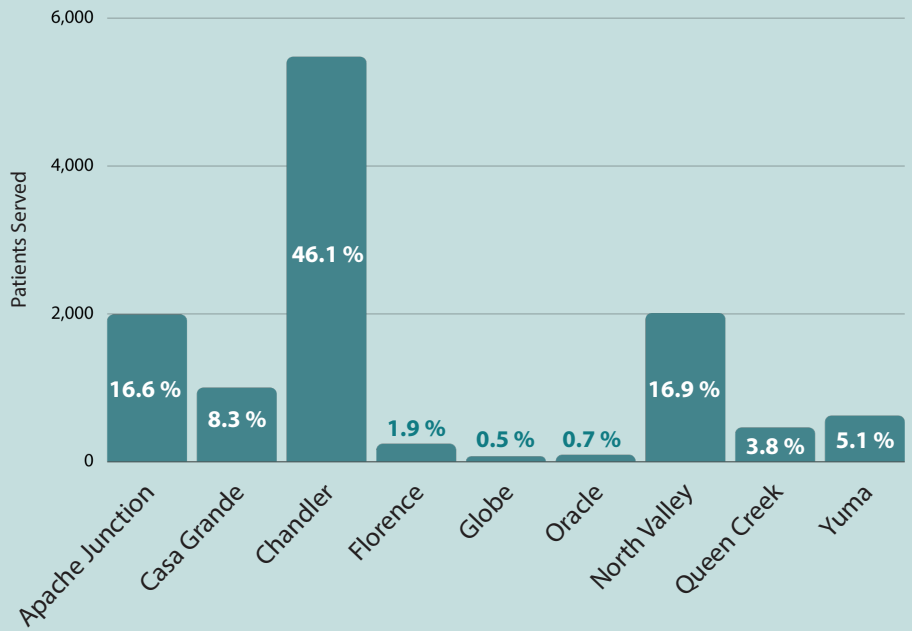


**PRIMARY CARE
TOTAL SERVED:**

11,870

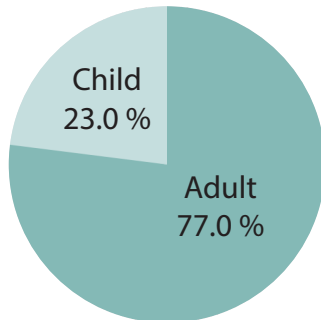


Primary Care by Site

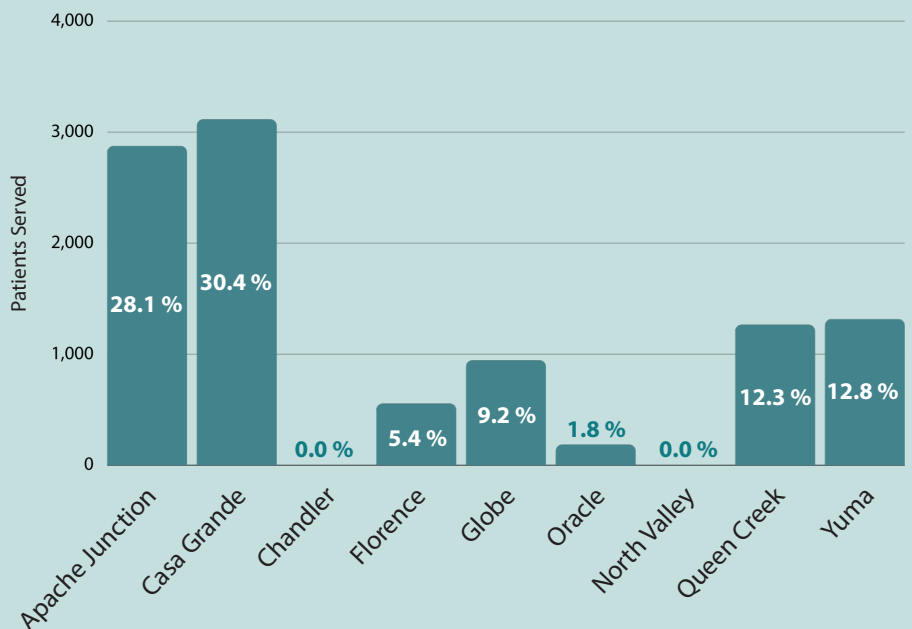


**BEHAVIORAL HEALTH
TOTAL SERVED:**

10,220

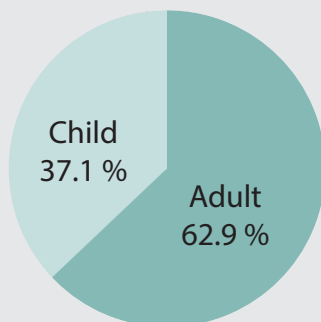


Behavioral Health by Site

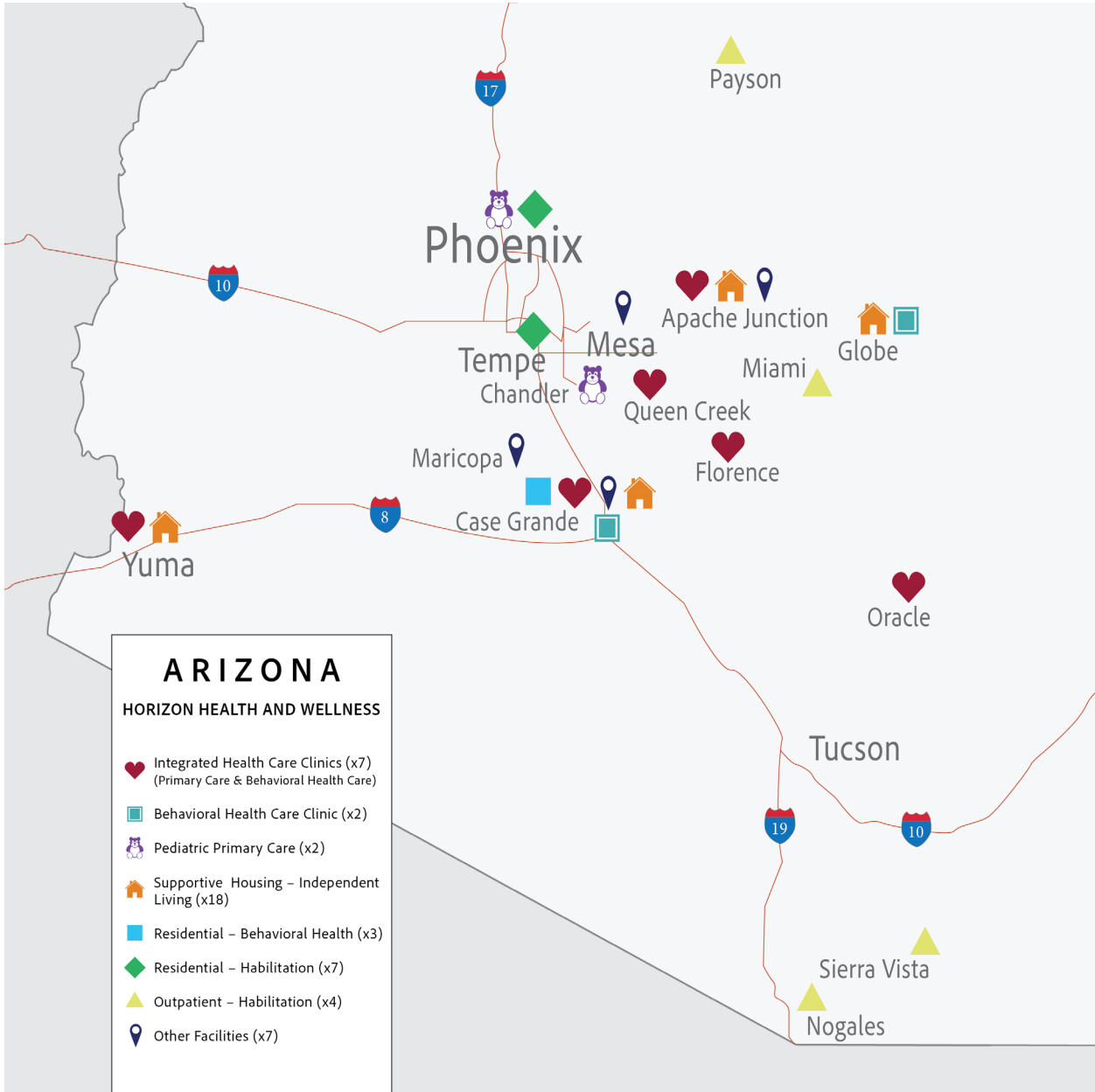


**CRISIS
INTERVENTIONS:**

2,320



Locations



Apache Junction Clinic

625 N. Plaza Drive, Apache Junction, AZ 85120

Casa Grande Clinic

210 E. Cottonwood Ln., Casa Grande, AZ 85122

Chandler Pediatric Care

1445 W. Chandler Blvd., B-10, Chandler, AZ 85224

Florence Clinic

495 N. Pinal Pkwy, Ste 106, Florence, AZ 85132

Globe Clinic

415 W. Baseline Spur, Globe, AZ 85501

North Valley Pediatric Care

702 E. Bell Rd., Ste. 107, Phoenix, AZ 85022

Oracle Clinic

980 E. Mt. Lemmon Rd., Oracle, AZ 85623

Queen Creek Clinic

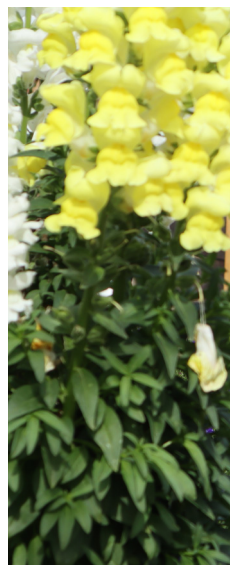
22713 E. Ellsworth Rd., Bldg. A, Queen Creek, AZ 85142

Recovery Village

2221 S. Peart Rd., Casa Grande, AZ 85122

Yuma Clinic

1185 S. Redondo Center Dr., Ste. 1, Yuma, AZ 85365





Apache Junction Earth Day Event: A stilt walker poses with a child (top left).

A child enjoys the petting zoo (top right).

A family releases ladybugs into a flowerbed (middle).

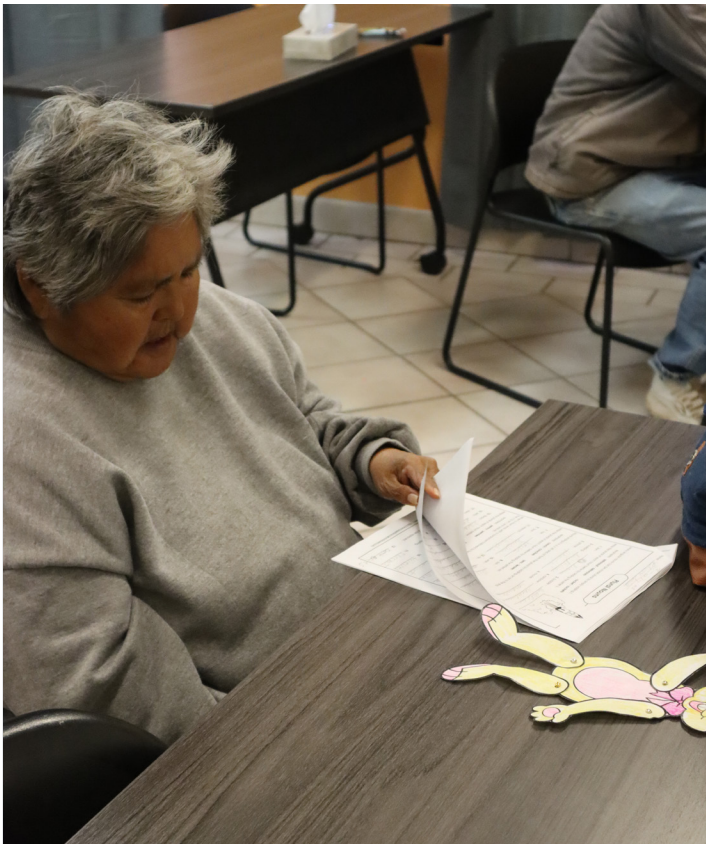
A child learns how to care for her teddy at the doll clinic (bottom right).

Pumpkins in the Junction Event: Cubby waves to families participating in a scavenger hunt (bottom left).

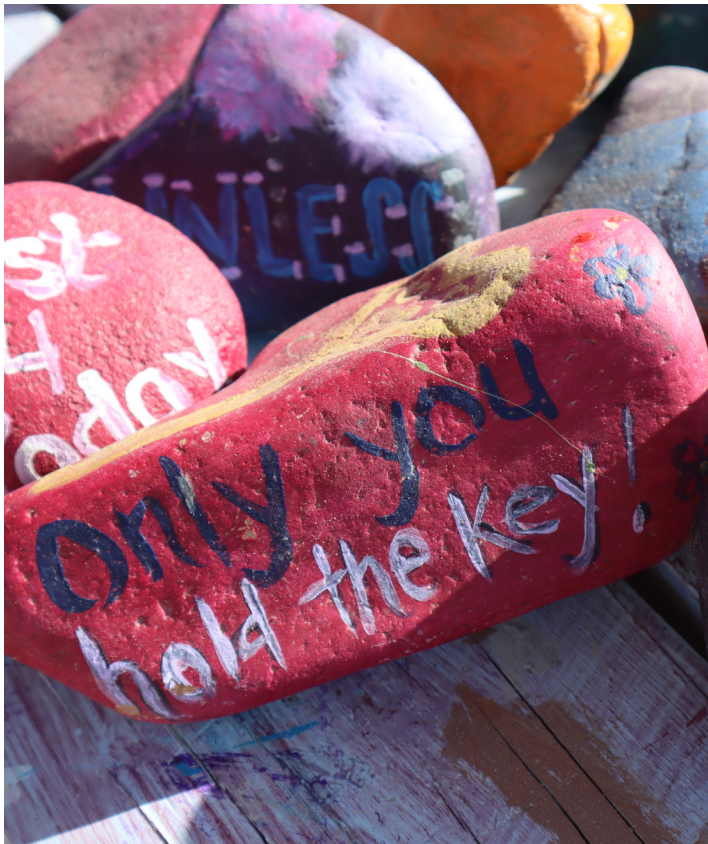




Children participate in games at the Apache Junction Earth Day Event.



A patient works on a project at the Globe location.



Affirmations painted on rocks offer messages of hope at Recovery Village.



A child draws in the North Valley Pediatric Care behavioral health room.



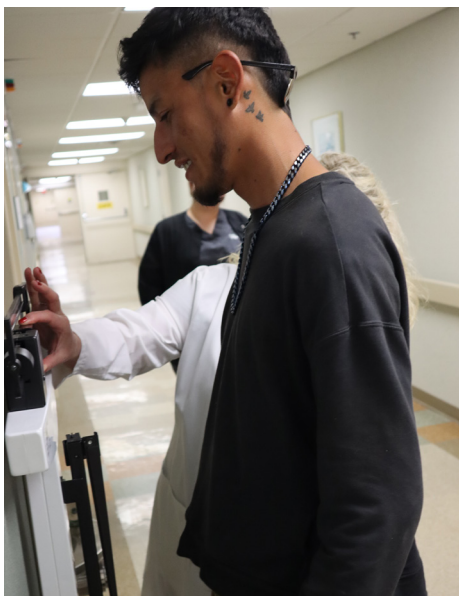
The Florence clinic moves to a new location.



Above: Globe employees help facilitate a group for patients with serious mental illness.

Right: Residents care for the garden at Recovery Village.

Bottom left: A patient steps on a scale for a primary care visit in Florence.





Horizon
Health and Wellness

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Apache Junction, AZ 85120

www.hhwaz.org (833) 431-4449